

Information about Internet Services and Access

The Federal Communications Commission has an agreement which states that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots for increased accessibility to the internet. Visit <https://docs.fcc.gov/public/attachments/DOC-363033A1.pdf> for information.

Please visit the following websites for the latest details on how to sign-up and leverage these services.

- **Cox Communications Response:** Cox Communications offers a range of services and packages for the next 60 days (for ex, free access to over 650,000 Wi-Fi hot spots; residential customers in the company's Starter, StraightUp Internet and Connect2Compete packages will be automatically upgraded to speeds of 50 Mbps). Visit <https://www.cox.com/residential/internet/learn/cox-hotspots.html>.
- **Comcast COVID-19 Response:** Comcast offers free Wi-Fi for 2 months to low income families plus all Xfinity hot-spots are free to the public during this time. Visit <https://corporate.comcast.com/covid-19>.
- **Charter Free Internet offer for 2 months-** Visit <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>
- **AT&T COVID-19 Response:** At&T offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families. Visit <https://about.att.com/pages/COVID-19.html>
- **Verizon COVID-19 Response:** There Are no special offers, but Verizon is following the FCC agreement. Visit <https://www.verizon.com/about/news/our-response-coronavirus>.
- **Sprint COVID-19 Response:** Sprint is following the FCC agreement and will provide unlimited data to existing customers. Starting Tuesday, March 17, 2020, Sprint will allow all handsets to enable hot-spots for 60 days at no extra charge. Visit <https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm>
- **T-Mobile COVID-19 Response:** T-Mobile is following the FCC agreement and providing unlimited data to existing customers. It will soon allow all handsets to enable hot-spots for 60 days at no extra charge. Visit <https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>.

- **Xfinity (Comcast)** is offering new customers their [Internet Essentials](#) plan for free for the next two months.
- **Spectrum** will offer households with students (K-12 and college) [free broadband internet](#) for 60 days with any plan up to 100 Mbps. For this free service, **call 1-844-488-8395** to sign up.